## Minutes of OUSP Meeting Thursday 24<sup>th</sup> August 2023 Online



1	Attendees:	Action
	Paul Scaysbrook (Chair) <b>(PS);</b> Pete Chilton (Vice Chair)( <b>PC</b> ); Janine Bailey (Secretary) <b>(JB);</b> Grace Bailey <b>(GB);</b> Matthew O'Donoghue <b>(MO'D)</b> ; Colin O'Toole <b>(CO'T)</b> ; Adam Slade - online <b>(AS)</b>	
2	Minutes of last meeting	
	Had been agreed online and are available on OUFC website	
3	Matters Arising From Minutes 6. Potholes and line marking JB had visited the stadium today and is pleased to report that pothole repairs are well underway. Line marking should take place in coming weeks.	
4	Election of Officers The following were proposed by AS proposed, seconded by CO'T and unanimously elected: Chair – Paul Scaysbrook Vice-Chair – Pete Chilton Secretary – Janine Bailey	
5	Register of Interests No interests were declared.	
5	OUSP Procedures	
	PS summarised agreed OUSP procedures, as detailed in the Expectations for Representatives.	All
6	Actions since last meeting	
	<u>14/8 SLO Meeting</u> JB and PS met with SLO after Carlisle match. We had received lots of feedback about poor cleaning in certain areas of the stadium following the match, and shared these concerns.	
	<ul> <li><u>24/8 Stadium Visit/Cleaning</u></li> <li>JB met SLO and StadCo at the stadium to review areas worst affected by pigeon poo. A further deep clean took place last weekend, but there is now a significant amount of fresh pigeon guano, due to the birds roosting above this area. A revised cleaning programme agreed between club and StadCo will be trialled.</li> <li>All agreed to follow up with AB and TW.</li> </ul>	JB
	OUSP has prioritised the pigeon issue, but we have also received a number of reports of broken toilets, which we have passed on to the SLO for resolution.	
	OUSP discussed having a snagging list for each stand, and whilst this should be a club staff function it is something that OUSP reps could undertake in each stand. For further consideration.	ALL

	<u>17/08 - Fan Open Training Day</u> – CO'T, MO'D, JB, PS and GB attended. Handed out OxVox's cards with QR code for writing to Councillors. Several fans thanked us for what we do. Was a lovely atmosphere. Lots of young kids. M'O D suggested open to all junior ST holders in future and/or bring a friend.	
7	Younger Fans/Atmosphere update	
	MO'D has spoken to fans from other clubs who set up atmosphere groups as well as OUFC fans. Agreed to email Joe and Kieron to introduce to MO'D recognising the great work they have done with flags and offer support especially if any "big" event planned.	MO'D JB
8	Away Matches	
	Agreed to send a suggested "proforma" to the club to help plug some of the fan information gaps for away matches. Suggestions included	
	<ul> <li>can you pay on gate?</li> <li>and is it card or cash?</li> <li>where do you pick up tickets?</li> <li>link ticket post to away fan guide</li> <li>Ensure wheelchair information is included.</li> <li>Flag up International weekend</li> </ul>	
	AS to draw up a list and circulate to OUSP for review before sharing with club.	AS
9	Fan input to Council Meeting 19 <sup>th</sup> September	
	OxVox have printed cards with QR code to encourage letters to councillors. OUSP reps who can help distribute on Saturday to let JB know.	All
	JBP (club's PR Company) wants to do fortnightly update with OUSP. We are awaiting confirmation of timing	
	Next Stand United meeting – 7 <sup>th</sup> September	
10	Plans for OxMail articles	
	September - Sammy (ProudYellows), MO'D	MO'D
	October - GB	GB
11	Any Other Business JB provided an update on issues around ticketing which continue to cause frustration and the steps the club is currently undertaking to resolve this.	
12	Date and Invitees for Next Meeting Already agreed for 7 <sup>th</sup> Sept. Niall McWilliams will attend.	