

# FAMILY SUPPORTERS GUIDE 23/24

## THE FAMILY EXPERIENCE

## WELCOME

Young fans at Oxford United are hugely important to the club and we are very proud to have won several awards for our family-friendly approach.

The Family Stand section of the North Stand is a dedicated area providing great seats to watch the game from for the perfect family day out.

To ensure that the family atmosphere in this area is encouraged and maintained, all fans wishing to buy tickets in this area must have a junior within their group (proof of age may be required).

Look out as well for Olly and Olivia the Ox, who will be around the stadium and are always happy to sign autographs and pose for photos.

## **SENSORY ROOM**

We have a bespoke Sensory Room for young fans who maybe need to take a little time out on a matchday with our fully trained helpers.

Just ask a steward if you would like to use it.

## YOUR MATCHDAY

For a 3:00pm kick off

10:00am Club Shop opens

1:30pm Turnstiles open

2:00pm Teams announced

2:15pm Teams out to warm up

2:55pm Teams and mascots enter the pitch

3:00pm Kick off

3:45pm Half time, entertainment

and birthday messages

4:00pm Second half kicks off

**4:45pm** Full time. Have a safe trip home!

## **PROGRAMME**

The matchday programme features a special Juniors Section with a poster to collect.

Get yours around the ground on matchday

## **FAMILY AREA PRICES:**

Adult: £22 Over 65: £15 18-21: £15

Under 18: £10 Under 13\*\*: £7 Under 7\*\*: FOC

\*\* With a paying adult

Prices increase by £2 from midday on matchday

## **HOW TO BUY TICKETS**

- Visit the ticket office at the stadium during office hours
- Pop to the ticket office during normal working hours and from 9.30am on home match days to pay in person.
- Call the ticket office directly on 01865 337533
- Call the ticket office on a standard Oxford number (no expensive hotline charges here) and pay for your tickets using a credit or debit card. You'll have the option for delivery or collection on the day.

## OR Buy online at OUFCTickets.co.uk

Buy online and print at home using our online booking system. You'll even get to choose the seat you want (subject to availability) and checkout the view with our interactive seating map.







### **HOW TO FIND US**

## By Car

The stadium is signposted on all major approach roads to Oxford with the brown "attraction" signs and a football icon. For Satnavs, use postcode 0X4 4XP.

## By Train/Bus

Oxford Station is approximately four miles from the stadium. The Oxford Bus Company City 5 route runs from the station to Knights Road, a five-minute walk to the ground. Check the website for the route timetable and prices. Taxis will take around 15 minutes to get to the ground from the rank outside the station. Stagecoach Route 1 starts from Speedwell Street and follows the same route to Knights Road and Pegasus Road.

Two buses per hour operate from the New Westgate shopping centre to the stadium on Saturdays.

For midweek games, the 3A provides transport to the stadium but please note is not available for the return journey.

For timetables and maps visit the Oxford Bus Company website www. city.oxfordbus.co.uk/timetables-fares.

\*Please note that these services are not operated by the club and are subject to change: please check the relevant bus company website before setting off.

## **Parking**

The stadium has unreserved spaces for around 2,000 cars at each game. Parking is free of charge and on a first come, first served basis. For big games the main car park does get full before kick-off although there is generally still space in the overflow parking at the back of the Vue Cinema, just past the club shop.

## Offsite Parking

There is some road parking near the ground with spaces between the stadium and the Watlington Road roundabout. All supporters attending games are asked to respect the residents-only schemes that operate in the nearby streets and not to park on the double yellow lines on approach roads.

The lines do include the grass verges along the edge of the road and the club will not accept responsibility for any parking tickets issued to motorists who park there.

#### **DISABLED SUPPORTERS**

There are specific marked bays for disabled supporters near to each stand on a first come, first served basis. For further information for supporters with disabilities call 01865 337533.

