



OXFORD UNITED FOOTBALL CLUB



VISITING SUPPORTERS GUIDE

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VISITORS' INFORMATION

OXFORD UNITED FACTS

Ground: Kassam Stadium

Capacity: 12,500

Address: Grenoble Road, Oxford,
England, OX4 4XP

Telephone no: 01865 337500

Year opened: 2001

Official website: oufc.co.uk

Twitter: @OfficialOUFC

Facebook: OfficialOUFC

Instagram: @OfficialOUFC

YouTube: OxfordUnitedOfficial

iFollow audio and video:
www.oufc.co.uk/ifollow

HERE TO HELP

In and around the ground you will see plenty of stewards wearing their high visibility jackets. Throughout your matchday, our team of approachable staff will be happy to help with any queries you may have.





CONTACT

Get in touch with us:

Address: Oxford United, Kassam Stadium,
Grenoble Road, Oxford, OX4 4XP

Official website: oufc.co.uk

Ticket office: 01865 337533

Ticket office e-mail address:

ticketoffice@oufc.co.uk

Match day hospitality: 01865 337513

Club shop: oufcshop.co.uk

Supporter liaison officer: feedback@oufc.co.uk



GETTING HERE



DIRECTIONS TO THE STADIUM

By Car

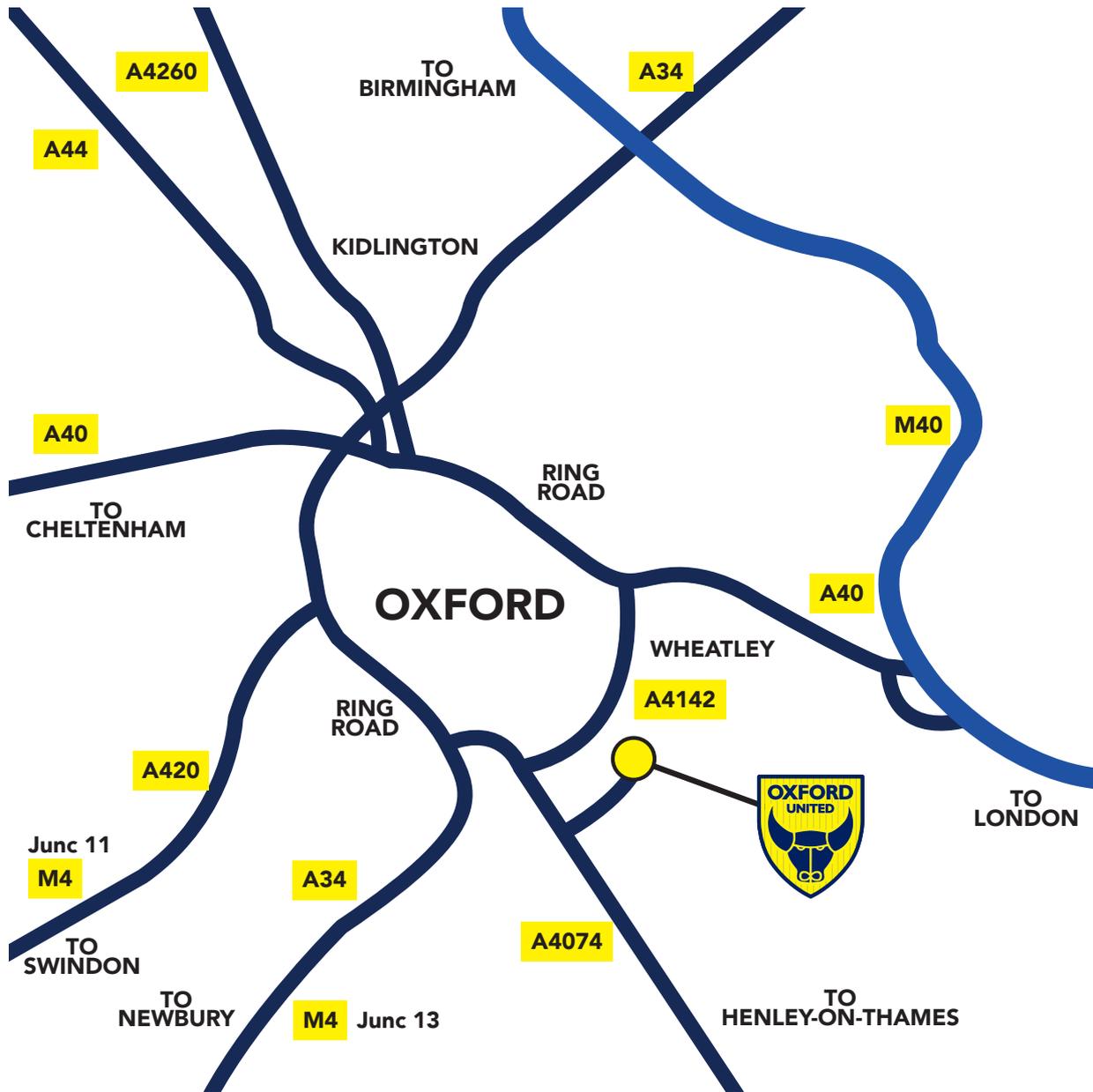
The stadium is signposted on all major approach roads to Oxford with the brown "attraction" signs and a football icon. For Satnavs, use postcode OX4 4XP.

By Train/Bus

Oxford Station is approximately four miles from the stadium. The Oxford Bus Company City 5 route runs from the station to Knights Road, a five-minute walk to the ground. Check the website for the route timetable and prices. Taxis will take around 15 minutes to get to the ground from the rank outside the station. Stagecoach Route 1 starts from Speedwell Street and follows the same route to Knights Road and Pegasus Road.

- Two buses per hour operate from the New Westgate shopping centre to the stadium on Saturdays.
- For midweek games, the 3A provides transport to the stadium but please note is not available for the return journey.
- For timetables and maps visit the Oxford Bus Company website www.city.oxfordbus.co.uk/timetables-fares.

*Please note that these services are not operated by the club and are subject to change: please check the relevant bus company website before setting off.





MATCHDAY EXPERIENCE

Parking

The stadium has unreserved spaces for around 2,000 cars at each game. Parking is free of charge and on a first come, first served basis. For big games the main car park does get full before kick-off although there is generally still space in the overflow parking at the back of the Vue Cinema, just past the club shop.

Disabled Supporters

There are specific marked bays for disabled supporters near to each stand on a first come, first served basis. For further information for supporters with disabilities call 01865 337533.

Offsite Parking

There is some road parking near the ground with spaces between the stadium and the Watlington Road roundabout. All supporters attending games are asked to respect the residents only schemes that operate in the nearby streets and not to park on the double yellow lines on approach roads.

The lines do include the grass verges along the edge of the road and the club will not accept responsibility for any parking tickets issued to motorists who park there.

Visiting supporters

The stadium is seating only and No Smoking. Away fans are seated in the North stand along the side of the pitch. Tickets will be sent for advance sale before the game. There is a ticket office adjacent to the away turnstiles in the North stand where tickets are sold on the day (cash only) from 1.30pm (6.45pm for evening games). Supporters are only permitted to bring musical instruments into the ground with prior permission from the Safety Officer. Contact mwalton@oufc.co.uk

Tickets

The away ticket office is located beside the away turnstiles

Supporters coaches

Away coaches are generally parked at the rear of the North stand in close proximity of the visitors' turnstiles and requested to depart within five minutes of the final whistle.

Hotel information

Express Holiday Inn and Hampton by Hilton are both located on the complex.

Concessions

Hot food and drinks are available in the concourses and around the ground.

Programmes

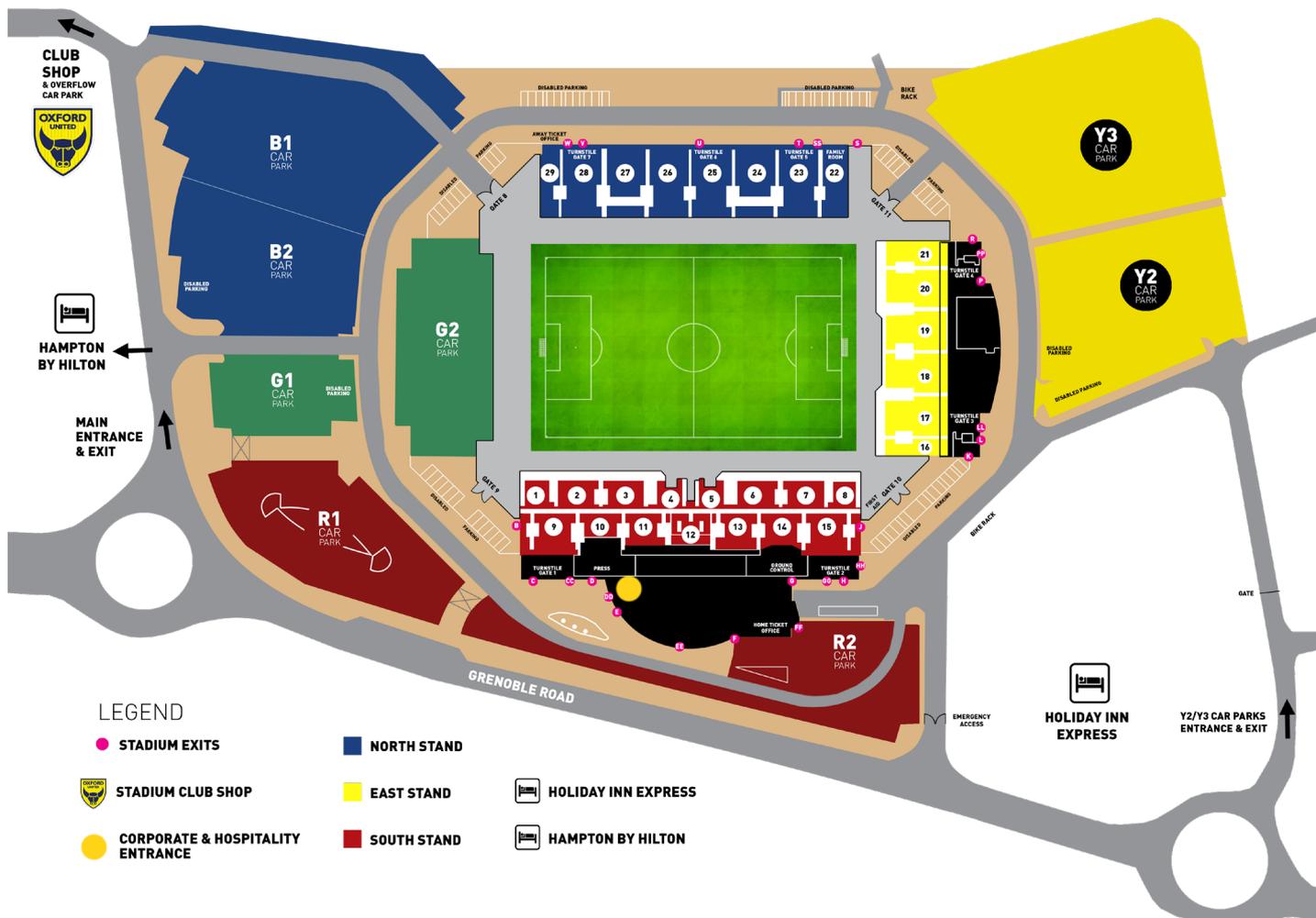
The official matchday programme is available inside the concourse and from sellers around the ground and in the club shop.

The Ozone complex

Here you'll find Vue Cinema, Frankie and Benny's, Oxy Oriental and many more activities/facilities.

Disabled Supporters

There are ____ spaces available for wheelchair supporters,. Carers can accompany those supporters Free of Charge. Please email the SLO on feedback@oufc.co.uk to book a space or discuss specific needs.



LEGEND

- STADIUM EXITS
- NORTH STAND
- STADIUM CLUB SHOP
- EAST STAND
- HOLIDAY INN EXPRESS
- CORPORATE & HOSPITALITY ENTRANCE
- SOUTH STAND
- HAMPTON BY HILTON



STADIUM SERVICES

Cash Machine

A cash machine is located beside the Vue cinema. Please note there is a fee for using this machine.

Club Shop

If you're looking to bring home a souvenir from your trip to Oxford you can do so from 10am on a matchday. The shop is located beside DW Fitness gym in the Ozone Leisure Centre across from the stadium and is open up until kick-off and then for half an hour after the match on most match days.

Isolation and sensory rooms

We have a bespoke Sensory Room for fans under 23 who maybe need to take a little time out on a matchday with our fully trained helpers. Just ask a steward if you would like to use it or email Supporter Liaison Officer Andy Taylor for more details: ataylor@oufc.co.uk.

We also have an 'Isolation Room' available: if you start feeling unwell or show any covid symptoms after you arrive at the ground please tell the nearest steward who will help you to the isolation area where we can get you tested and take appropriate action

Smoking

The Kassam Stadium is a smoke-free and smoking or the use of electronic cigarettes is not permitted inside the stadium.

Feedback

Here at Oxford United, we want to make your matchday experience as enjoyable as possible. We'd love to know your thoughts on how well we've achieved that goal and what you think we can do better to improve your experience (off the pitch) in future. Please email feedback@oufc.co.uk





MATCH DAY TIMINGS

(For a 3pm Kick off)

9am.....	Club Shop opens
1pm.....	Hospitality opens
1.30pm.....	Turnstiles open
	Family room opens
2pm.....	Teams announced
2.10pm.....	Player(s) visit to the family room
2.15pm.....	Teams out to warm up
2.55pm.....	Teams and mascots enter the pitch
3pm.....	Kick off
3.45pm.....	Half time
4pm.....	Second half



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