



Matchday Turnstile Operator

Job Description

We are currently looking for Turnstile Operators to join our matchday Safety Team.

As a Turnstile Operator you will ensure the smooth entry and well-being of all our supporters and providing excellent customer service. You must be reliable, enjoy speaking to people and have a happy to help attitude.

Roles and responsibilities will include:

- To permit entry to ticket holders into the correct area of the ground
- Operate the ticket scanning device to permit entry
- To ensure the area around the turnstile where deployed is clear of obstructions and operates correctly. Any issues are reported to the Stand Supervisors.
- To work with the Safety Stewards on duty to prevent those persons with incorrect tickets or persons refused entry for any reason from gaining access to the stadium.
- To be confident in using alternative methods for spectators to gain entry in the event of a system failure (e.g. a manual counter or 'clicker')
- To comply with any instruction given by the Stand Supervisors to close a turnstile when required to do so.
- Attend the pre-match stand briefing.
- To support the match day crowd management operation.

Matchday Turnstile Operators are required to work weekends and evenings as the fixtures require.

Applicants must be over 18 years old, well-presented, outgoing, and friendly. Full training will be given. There is an opportunity to progress for the right individuals.

Hours of work is approximately 2.5 hours and can be discussed at interview.

If this sounds like you, please contact Michelle Walton at mwalton@oufc.co.uk attaching a CV in the first instance.

Equal Opportunities: We are dedicated to fostering a diverse and dynamic working environment by building a team that represents a variety of backgrounds, perspectives, and skills. We are an equal opportunities employer and welcome applications from all sections of the community.